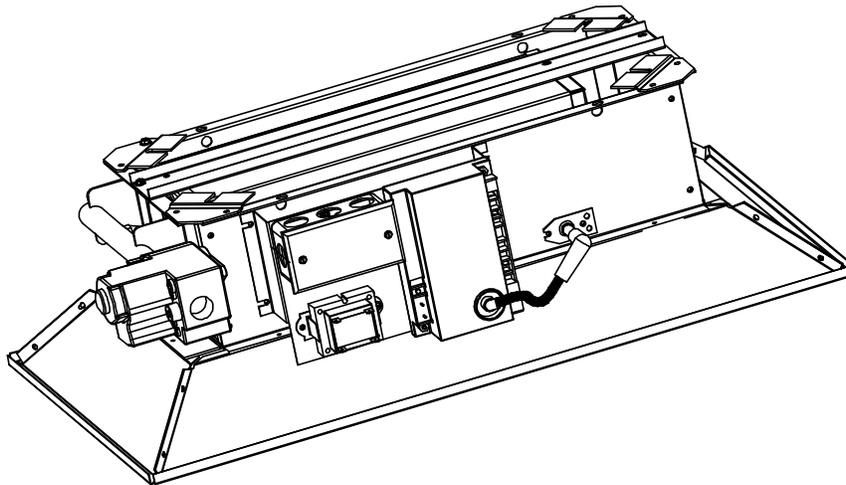


## INSTALLATION AND OPERATION INSTRUCTIONS

**OWNER / INSTALLER:** For your safety this manual must be carefully and thoroughly read and understood before installing, operating or servicing this heater.

### INFRARED RADIANT CERAMIC HEATER **STARGLO SERIES**



**!INSTALLER:** This manual is the property of the owner. Please present this manual to the owner when you leave the job site.

**▲WARNING:** Improper installation, adjustment, alteration, service, or maintenance can cause property damage, injury or death. Read the installation, operation and maintenance instructions thoroughly before installing or servicing this equipment.

**!IMPORTANT: SAVE THIS MANUAL FOR FUTURE REFERENCE.**

**SUNSTAR HEATING PRODUCTS, INC.**  
Post Office Box 36271 (28236) · 306 West Tremont Avenue (28203) · Charlotte, North Carolina  
Phone (704) 372-3486 - [www.sunstarheaters.com](http://www.sunstarheaters.com) - email: [info@sunstarheaters.com](mailto:info@sunstarheaters.com)

### **! WHAT TO DO IF YOU SMELL GAS:**

- ! DO NOT try to light any appliance. Extinguish any open flame. Open windows.**
- ! DO NOT touch any electrical switch. DO NOT use any telephone in your building.**
- ! Immediately call your gas supplier from a neighbor's telephone. Follow the gas supplier's instructions.**
- ! If you cannot reach your gas supplier, call the Fire Department.**

### **▲ WARNING: NOT FOR RESIDENTIAL USE.**

### **▲ WARNING:**

- ◆ Installation and service must be performed by a qualified installer, service agency or the gas supplier.**
- ◆ If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.**
- ◆ DO NOT store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.**

### **TABLE OF CONTENTS**

<u>SECTION</u>	<u>DESCRIPTION</u>	<u>PAGE</u>	<u>SECTION</u>	<u>DESCRIPTION</u>	<u>PAGE</u>
1)	GENERAL INFORMATION.....	1	9)	VENTILATION .....	7
2)	MINIMUM CLEARANCES TO COMBUSTIBLES.....	4	10)	LIGHTING AND SHUTDOWN INSTRUCTIONS .....	8
3)	HANGING .....	3	11)	CLEANING AND ANNUAL MAINTENANCE .....	8
4)	SG SERIES SPECIFICATIONS.....	4	12)	BURNER OPERATION/TROUBLESHOOTING.....	8
5)	SG SERIES DIMINENSIONS.....	4	13)	OPTIONAL PARABOLIC REFLECTOR EXTENSION .....	11
6)	GAS CONNECTIONS AND REGULATION.....	5	14)	OPTIONAL PROTECTIVE REVERB SCREEN.....	11
7)	PRESSURE TEST GAUGE CONNECTION .....	6	15)	IREPLACING PARTS .....	11
8)	ELECTRICAL CONNECTIONS.....	6	16)	INSTALLATION DATA .....	11
			17)	REPLACEMENT PARTS GUIDE .....	12

This heater complies with Z83.19 (current standard) and CSA 2.35. Copies of the National Fuel Gas Code (ANSI Z223.1-latest edition) are available from the CSA at 8501 East Pleasant Valley Road, Cleveland, Ohio 44131 or 55 Scarsdale Road, Don Mills, Ontario M3B 2R3. All NFPA codes are available from the National Fire Protection Association, Batterymarch Park, Quincy, Massachusetts 02269.

## **1) GENERAL INFORMATION**

This heater is a self-contained infrared radiant ceramic heater for use in locations where flammable gases or vapors are not generally present (as defined by OSHA acceptable limits) and is intended for the heating of **nonresidential spaces**.

### **SAFETY REQUIREMENTS**

- ! The heater area must be kept clear and free from combustible materials, gasoline and other flammable vapors and liquids.**
- ! This heater is designed for use with one type of gas (LPG or Natural). Make sure that the type of gas to be supplied to this heater matches that shown on the heater rating plate.**

- ! **DO NOT** install this heater directly onto an LPG container or propane cylinder without directions from your propane company. LPG containers (propane cylinders) must not be stored indoors or in the vicinity of any gas-burning appliance.
- ! Children and adults should be alerted to the hazards of high surface temperatures and should stay away to avoid burns or clothing ignition.
- ! Clothing or other flammable materials should not be hung from the heater or placed on or near the heater.
- ! Young children should be carefully supervised when they are in the same space as the heater.
- ! **NEVER** attempt to service the heater while it is plugged in, operating or hot. Any guard or other protective device removed for servicing a heater must be replaced prior to operating the heater.
- ! Installation and repair should be done by a qualified service person. The heater should be inspected before use and at least annually by a qualified service person. More frequent cleaning may be required as necessary. It is imperative that the control compartment, air passageways and burner of the heater be kept clean.
- ! Heaters intended for use at high altitude should be de-rated for optimum performance. Check the heater rating plate to be sure that the heater has been de-rated. (The statement "*This appliance equipped for high altitude elevation 2,000 to 4,500 feet*" should appear on the rating plate if it has been de-rated at the factory.) If the heater has not been de-rated, contact the factory for the necessary high-altitude conversion kit(s).

### INSTALLATION REQUIREMENTS

Installation of this heater must be in accordance with all applicable codes shown in the instructions and/or the local codes and authorities having jurisdiction. In Canada, the installation must conform to current CAN/CGA-B149.1/2 Installation Code in the absence of local codes. Heaters shall be installed by a licensed contractor or licensed installer. Clearances to combustibles as outlined in this manual should always be observed. In areas used for storage of combustible materials where they may be stacked below the heater, NFPA54 requires that the installer must post signs that will "specify the maximum permissible stacking height to maintain the required clearances from the heater to combustibles."

Every heater shall be located with respect to building construction and other equipment so as to permit access to the heater. Each installer shall use quality installation practices when locating the heater and must give consideration to clearances to combustible materials, vehicles parked below, lights, overhead doors, storage areas with stacked materials, sprinkler heads, gas and electrical lines, and any other possible obstructions or hazards. Consideration also must be given to service accessibility.

The heater, when installed in aircraft hangars and public garages, must be installed in accordance with ANSI/NFPA 409-latest edition (Standard for Aircraft Hangars), ANSI/NFPA 88a-latest edition (Standard for Parking Structures), and ANSI/NFPA 88b-latest edition (Standard for Repair Garages) with the following clearances:

- a. At least 10 feet above the upper surfaces of wings or engine enclosures of the highest aircraft that may be housed in the hangar and at least 8 feet above the floor in shops, offices, and other sections of hangars communicating with aircraft storage or service areas.
- b. At least 8 feet above the floor in public garages. **▲WARNING:** Minimum clearances marked on the heater must be maintained from vehicles parked below the heater.

**(FOR CANADA ONLY)**

- a. Installation of this appliance is to be in accordance with latest edition of CAN 1-B149.1 (Installation Code for Natural Gas Burning Appliances and Equipment), and/or CAN B149.2 (Installation Code for Propane Gas Burning Appliances and Equipment).
- b. For installation in public garages or aircraft hangars, the minimum clearances from the bottom of the infrared heater to the upper surface of the highest aircraft or vehicle shall be 50 percent greater than the certified minimum clearance, but the clearance shall not be less than 8 feet.

Although these heaters may be used in many applications other than space heating (e.g., process heating), **SunStar Heating Products, Inc.** will not recognize the warranty for any use other than space heating.

This heater is for Indoor Installation only and can be used in Unvented mode. The term Unvented actually means Indirect Vented. While the products of combustion are expelled into the building, national codes require ventilation in the building to dilute these products of combustion. This ventilation may be provided by gravity or mechanical means.

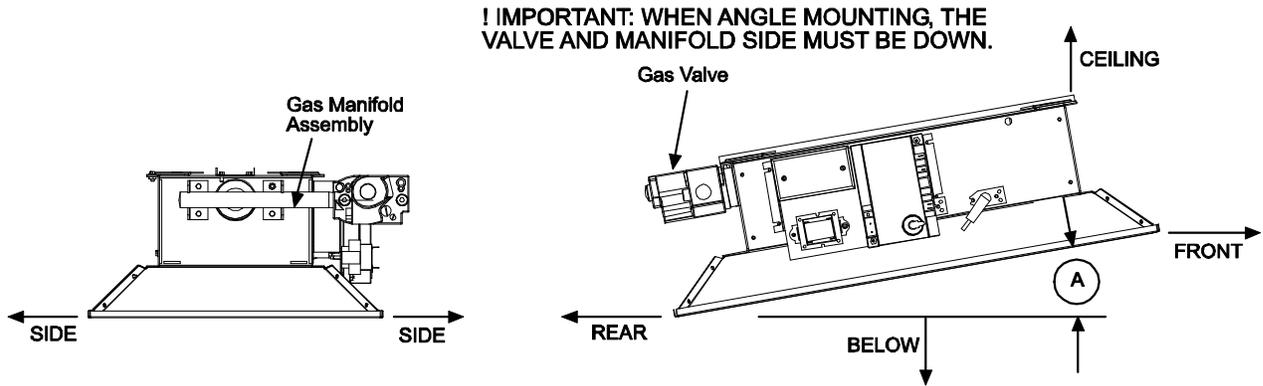
**This heater is not an explosion proof heater.** Where the possibility of exposure to volatile and low flash point materials exists, it could result in property damage or death. This heater must not be installed in a spray booth where the heater can operate during the spraying process. Consult your local fire marshal or insurance company.

**▲WARNING:** Certain materials or objects, when stored under the heater, will be subjected to radiant heat and could be seriously damaged. Observe the Minimum Clearances to Combustibles listed in the manual and on the heater at all times.

**! ATTENTION: SAVE THIS MANUAL FOR FUTURE REFERENCE.**

**2) MINIMUM CLEARANCES TO COMBUSTIBLES**

Minimum clearances shall be measured from the outer surfaces as shown below:



MINIMUM CLEARANCES TO COMBUSTIBLES										
MODEL	Mounted Horizontally				Mounted at 30° Angle				REAR	Ⓐ Angle Mounting (degree) 0° min 30° max
	SIDES	CEILING	BELOW		BELOW		FRONT			
			w/Standard Reflector	w/Reflector Extension	w/Standard Reflector	w/Reflector Extension	w/Standard Reflector	w/Reflector Extension		
SG3 and SG4	31"	37"	73"	101"	73"	101"	37"	51"	31"	0° min 30° max
SG6 and SG8	49"	49"	99"	138"	99"	138"	49"	69"	37"	0° min 30° max
SG10 and SG12	49"	65"	129"	181"	129"	181"	61"	85"	49"	0° min 30° max
SG13,SG14 and SG15	49"	65"	137"	191"	137"	191"	65"	91"	49"	10° min 30° max

**NOTE:** The clearances specified above must be maintained to combustibles and other materials that may be damaged by temperatures 90°F above ambient temperature. It is the installer’s responsibility to ensure that building materials with a low heat tolerance which may degrade at lower temperatures are protected to prevent degradation. Clearances to combustibles are posted on the reflector near the control end of the heater. In locations used for storage of combustible materials where they may be stacked below the heater, NFPA 54 requires that the installer must post signs that will “specify the maximum permissible stacking height to maintain the required clearances from the heater to combustibles.” SunStar recommends posting these signs adjacent to the heater thermostat or other suitable location that will provide enhanced visibility.

**3) HANGING**

The heater can be mounted with the reflector horizontal or angled up to 30° from horizontal. When the heater is to be angle mounted, make sure the gas manifold assembly is on the lower side of the heater. Coil chains (No. 2 or larger) or rigid supports may be used to mount the heater, which must be suspended from a permanent structure with adequate load capacity. The gas manifold assembly tube must be level, and for angled mounting, it must be at the LOWER end of the heater. All “S” hooks and eyebolts must be manually crimped closed by the installer.

#### 4) SG SERIES SPECIFICATIONS

MODEL NO.	BTU/HR INPUT	NUMBER OF BURNERS	ORIFICE SIZE*		SHIPPING WEIGHT	MINIMUM MOUNTING HEIGHTS (FEET)
			Natural Gas	Propane Gas		
SG3-N5B	33,000	1	3/32"	n/a	30 lbs.	12
SG4-N5B	40,000	1	#38	n/a	30 lbs.	12
SG6-N5B	65,000	2	3/32"	n/a	35 lbs.	13
SG8-N5B	80,000	2	#38	n/a	35 lbs.	14
SG10-N5B	100,000	3	#41	n/a	48 lbs.	15
SG12-N5B	120,000	3	#38	n/a	48 lbs.	16
SG14-N5B	140,000	4	#41	n/a	58 lbs.	17
SG15-N5B	155,000	4	#38	n/a	58 lbs.	18
SG3-L5B	32,000	1	n/a	#52	30 lbs.	12
SG6-L5B	65,000	2	n/a	#52	35 lbs.	13
SG10-L5B	100,000	3	n/a	#52	48 lbs.	15
SG13-L5B	140,000	4	n/a	#52	58 lbs.	17

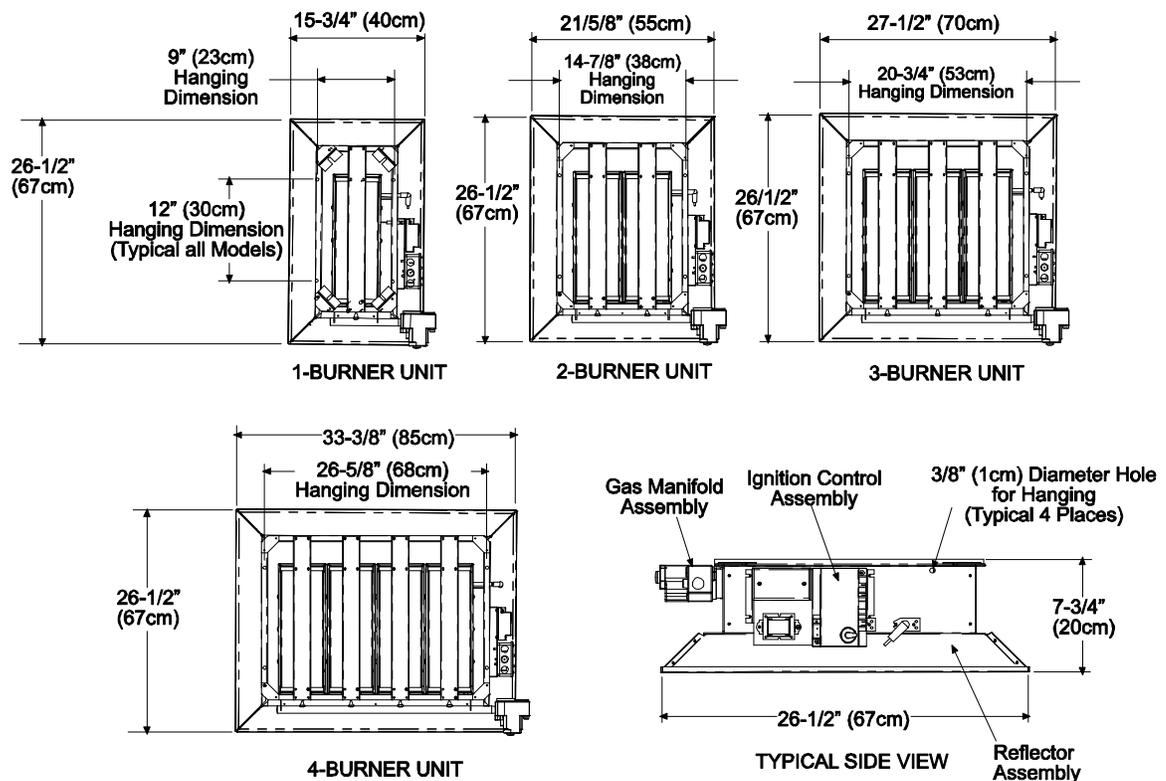
MODEL SUFFIX	
Gas Type:	Ignition System:
N = Natural L = Propane	5 = Direct Spark (1.15 Volt / 0.40 Amp / 60 Hz)

GAS-PIPE CONNECTION:
1/2" NPT (Female)

\* One Orifice Per Burner

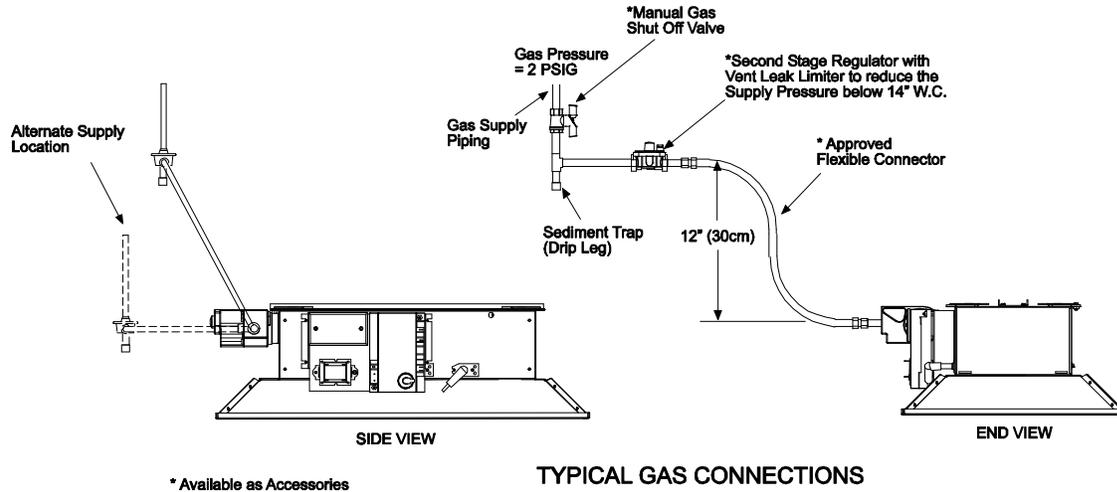
\*MOUNT HEATERS AS HIGH AS POSSIBLE. Minimums are shown as a guideline for human comfort and uniform energy distribution for complete building heating applications. Consult your SunStar representative for the particulars of your installation requirements.

#### 5) SG SERIES DIMENSIONS



## 6) GAS CONNECTIONS AND REGULATION

1. Connect to the supply tank or manifold in accordance with the latest edition of National Fuel Gas Code (ANSI Z223.1), and local building codes. Authorities having jurisdiction should be consulted before the installation is made.
2. All gas supply lines must be located in accordance with the required clearances to combustibles below the heater as listed on the nameplate of the heater.
3. Pipe joint compounds must be resistant to the action of liquefied petroleum gases.
4. Where local codes do not prohibit, a CSA or U.L. approved flexible connector (minimum 5/8" I.D.) is recommended between the rigid piping and the heater. A union and an approved shut-off valve should be installed before the control valve inlet. The shut-off valve should be installed within 6 feet of the union.

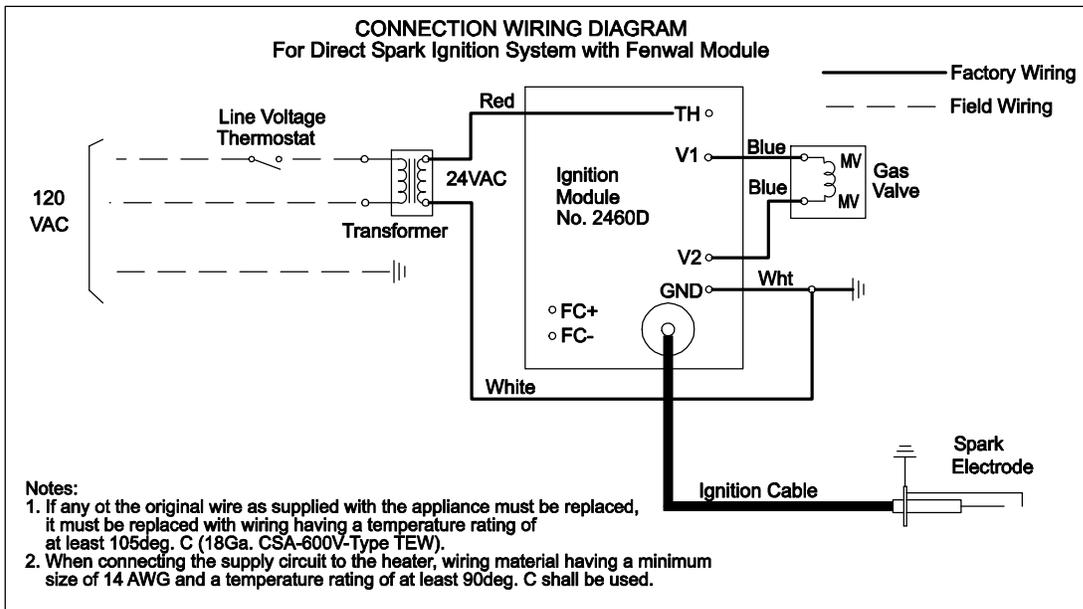


5. This appliance is equipped with a snap-opening, combination gas valve. The maximum supply pressure to the appliance is 14" W.C. or 1/2 P.S.I. If the line pressure is more than the maximum supply pressure, then use a line regulator as indicated in the following illustration, or a line regulator which corresponds to the supply pressure.
6. If a second stage regulator is used and gas seeps through it, the redundant combination gas valve is designed to lock out. Pressure build-up in the supply lines prior to the heater must be released before proper heater operation.
7. After all gas connections have been made, make sure the heater and all gas outlets are turned off before the main gas supply is turned on. Turn the gas pressure on and check for leaks. To check for leaks, apply a soapsuds solution to all connections and joints or check by one of the methods listed in Appendix D of the National Fuel Gas Code, ANSI Z223.1- (latest edition). **! DO NOT USE AN OPEN FLAME OF ANY KIND TO TEST FOR LEAKS.**

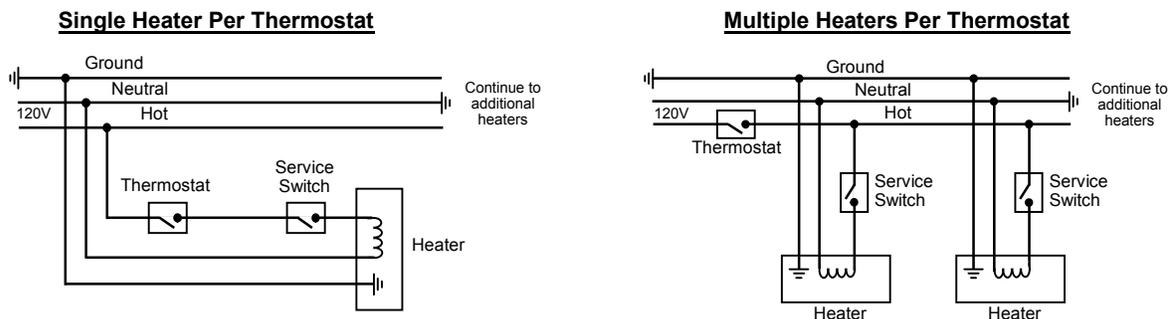
Certified connections are recommended to be installed as shown, in one plane, and without sharp bends, kinks or twists. The gas take off from the drop line must be parallel to the burner gas inlet connection.

If the maximum supply pressure is less than 1/2 psig, a second stage regulator is not required.





**TYPICAL THERMOSTAT WIRING**



**9) VENTILATION**

This heater requires ventilation in the building to dilute the products of combustion and provide fresh air for efficient combustion. Power ventilation is recommended and the minimum vent flow required is as follows:

SG3	128 cfm		SG10	384 cfm
SG4	150 cfm		SG12	448 cfm
SG6	256 cfm		SG13, SG14	512 cfm
SG8	300 cfm		SG15	600 cfm

If gravity ventilation is used, the required square feet of inlet and outlet vent area (depending on height and temperature difference) is as follows:

SG3	0.49 s/f		SG10	1.48 s/f
SG4	0.57 s/f		SG12	1.72 s/f
SG6	0.98 s/f		SG13, SG14	1.97 s/f
SG8	0.98 s/f		SG15	2.30 s/f

The General Ventilation Rules outlined in ASHRAE GUIDE AND DATA BOOK should be observed when locating vents. Exhaust vents must be located at the highest point above and in the vicinity of the heaters and the inlet vents must be located below the level of the heaters.

## 10) LIGHTING AND SHUTDOWN INSTRUCTIONS

### DIRECT SPARK IGNITION SYSTEM (Ignition Suffix "5")

1. Turn on the gas supply.
2. Set the thermostat to call for heat.
3. Ignition should occur immediately.
4. If ignition fails, the unit will spark for approximately 21 seconds and go into safety lockout. Turn the thermostat (or power) off for 60 seconds to take the system out of lockout.
5. If the heater does not light, shut off the gas completely for 5 minutes before attempting to relight.
6. **▲ CAUTION:** The heater must be grounded. Poor grounding will give nuisance lockouts, particularly during momentary power interruptions.
7. To shut down the heater, turn off the gas and the electrical supply.

**NOTE:** The lighting and shutdown instructions are also shown on the permanent nameplate attached to the heater.

## 11) CLEANING AND ANNUAL MAINTENANCE

This heater consists of multiple individual atmospheric burners. Due to the variation in tile porosity, there could be color variations between the burners. This is natural and should not be a cause for concern during the initial startup.

This heater must be cleaned and serviced at least once before the start of each heating season or at any time the infrared emitter shows signs of collecting any foreign material on its surface or in the ports, or when anything obstructs the venturi or the screen. Maximum heating efficiency and clean combustion will be maintained by keeping the emitter and burner clean. To clean the heater, follow these instructions: **1.** Turn off all electrical and gas supply to the heater. **2.** Clean the reflector. **3.** Remove the main burner orifice and clean it thoroughly. **4.** Check the venturi opening to be sure it is clean. If there is any evidence of dirt accumulation in the venturi, remove it.

## 12) BURNER OPERATION/TROUBLESHOOTING

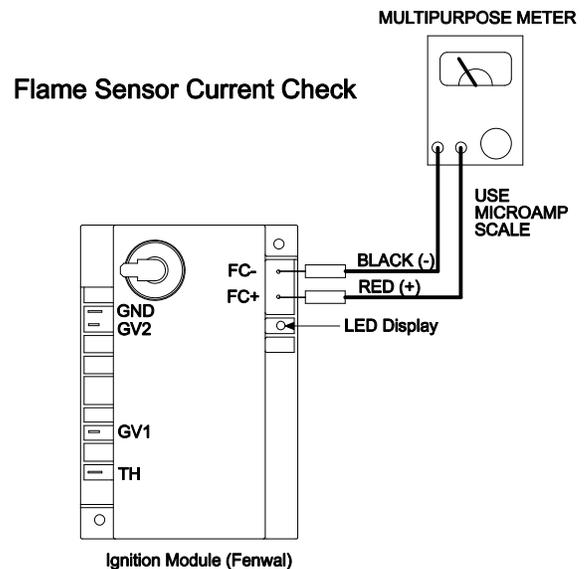
### A) IGNITION MODULE DIAGNOSTICS

The LED located on the ignition module (see Figure) will flash ON for ¼ second, then OFF for ¼ second during a fault condition. The pause between fault codes is 3 seconds.

LED Indication	Error Mode
Steady On	Internal Control Failure
2 Flashes	Flame Sense Fault
3 Flashes	Ignition Lockout

### B) FLAME SENSOR TESTING

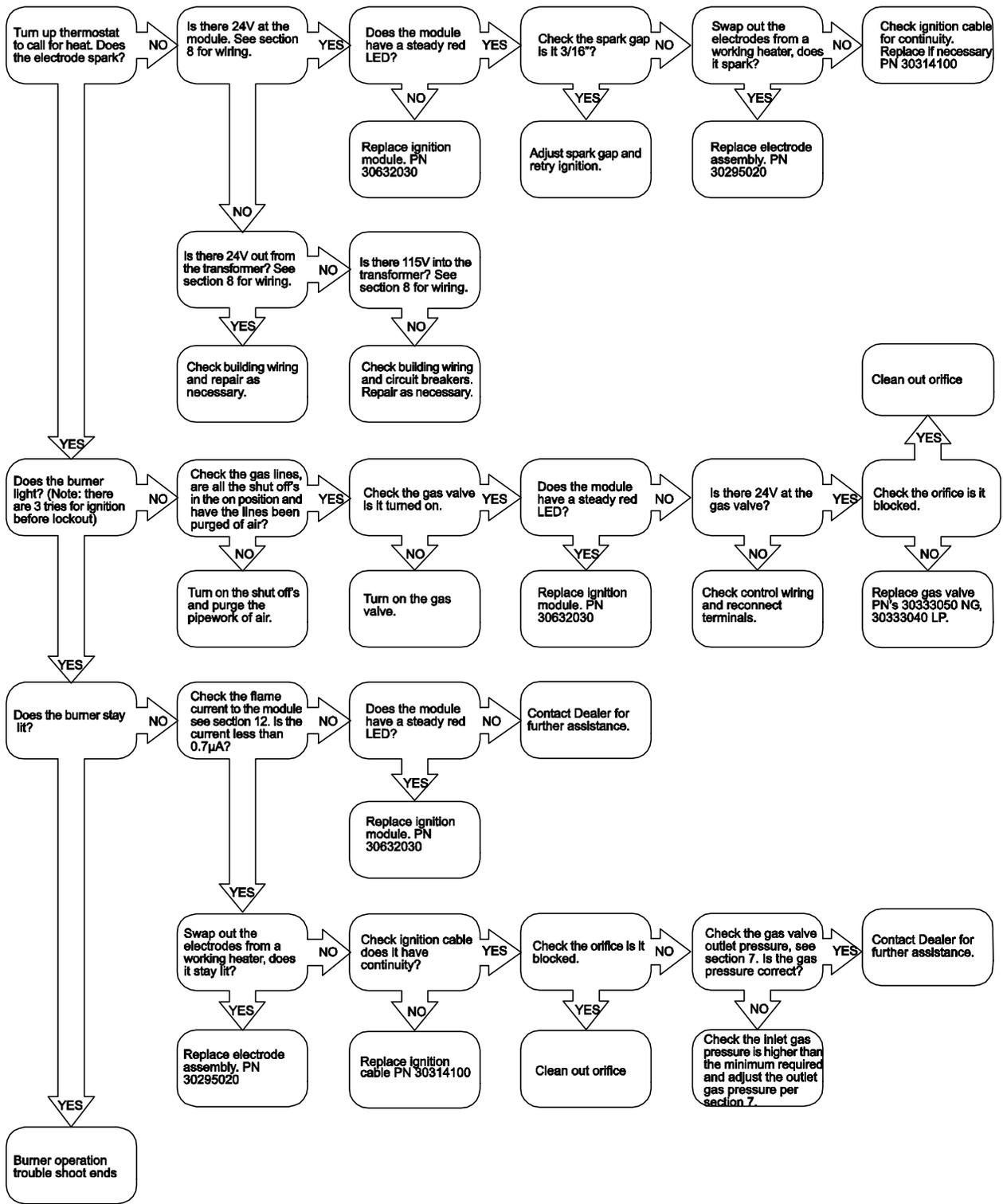
The flame current is the current that passes through the flame from the sensor to the ground. The minimum flame current necessary to keep the system from lockout is 0.7 microamps. To measure the flame current, connect an analog DC microammeter to the FC- and FC+ terminals per diagram. The meter should read 0.7 µA or higher when the burner is running full on. If the meter reads below zero, the meter leads are reversed. Disconnect power and reconnect the meter leads for proper polarity.



**C) TROUBLESHOOTING CHART**

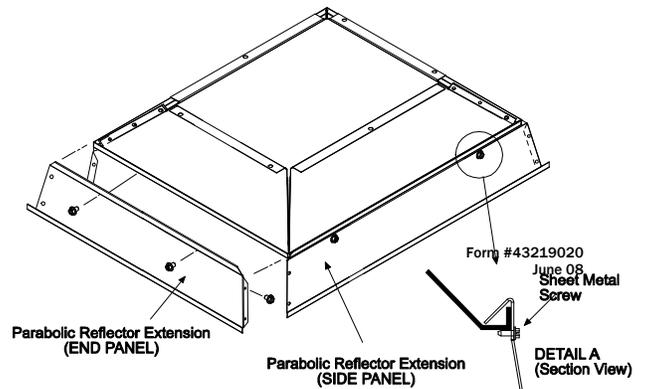
<b>TROUBLE</b>	<b>POSSIBLE CAUSE</b>	<b>SOLUTIONS</b>
<i>Heater is not glowing red...</i>	<ul style="list-style-type: none"> <li>◆ The supply gas pressure is too low.</li> <li>◆ Improper size of gas piping.</li> <li>◆ The orifice is clogged.</li> <li>◆ Incorrect orifice size.</li> </ul>	<ul style="list-style-type: none"> <li>◆ Check the manifold gas pressure and adjust if necessary.</li> <li>◆ If you are not sure of the performance, use the NFPA 54 gas pipe sizing table.</li> <li>◆ Clean the orifice.</li> <li>◆ See the instructions for correct orifice size and replace if necessary.</li> </ul>
<i>Heater will not attain the desired temperature...</i>	<ul style="list-style-type: none"> <li>◆ There is insufficient heat in the building for heat loss (i.e., not enough heaters).</li> <li>◆ The thermostat sensing bulb is incorrectly placed.</li> <li>◆ The thermostat is out of calibration.</li> </ul>	<ul style="list-style-type: none"> <li>◆ Conduct heat loss and add heaters or other source of heat as necessary.</li> <li>◆ Reposition as necessary for proper operation. NOTE: The sensing bulb should be shielded from direct radiation to prevent short cycling of the heater.</li> <li>◆ Recalibrate (if possible) or replace.</li> </ul>
<i>Flames flaring up, outside of emitter surface...</i>	<ul style="list-style-type: none"> <li>◆ The gas pressure is too high.</li> <li>◆ Incorrect orifice size.</li> <li>◆ Incorrect type of gas supplied to the heater.</li> <li>◆ Not enough combustion air.</li> </ul>	<ul style="list-style-type: none"> <li>◆ Check the manifold gas pressure and adjust if necessary.</li> <li>◆ See instructions for correct orifice size and replace if necessary.</li> <li>◆ Check the nameplate to identify the correct type of gas the heater is equipped to operate.</li> <li>◆ Clean the emitter with compressed air.</li> </ul>

**C) TROUBLESHOOTING CHART** *(Continued)*



### 13) OPTIONAL PARABOLIC REFLECTOR EXTENSION ASSEMBLY

The heater is completely factory assembled and requires no field assembly. If the optional parabolic reflector extension is utilized, locate and identify the end panels and side panels as shown in the



following diagram. Attach the side panels as shown. Attach the end panels so that the end flanges of the end panels overlap the side panels. Attach the side panels and end panels together with the screws provided in the kit. Attach the remaining screws as shown in Detail A. This is to ensure that the Parabolic Reflector Extension is securely attached to the reflector. The clearances to combustibles (shown on the clearance label that is secured to the reflector on the control end of the heater and in Section 5 of these instructions) must be closely observed. *Please order the Parabolic Reflector Extension Kit using the Part Numbers below:*

Model No.	Parabolic Reflector Extension Kit Number
SG3, SG4	#43822010
SG6, SG8	#43822020
SG10, SG12	#43822030
SG13, SG14, SG15	#43822040

#### 14) OPTIONAL PROTECTIVE REVERB SCREEN

The optional protective Reverb Screen acts as a safety net in the unlikely event that the ceramic tile assembly is broken by an outside force. In addition, it increases the overall emissivity of the radiating surface with a blackbody radiation effect. It is recommended in high-traffic areas as well as where improved radiant output is desired. *Please order the Protective Reverb Screen using the Part Numbers listed to the right:*

Model No.	Reverb Screen Kit Number
SG3, SG4	#43876010
SG6, SG8	#43876020
SG10, SG12	#43876030
SG13, SG14, SG15	#43876040

#### 15) REPLACING PARTS

At all times when parts are being replaced, ensure that both the gas and electrical supplies are disconnected. Various parts are available from the factory for replacement by a licensed service person. Refer to the exploded parts guide in Section 16 for all replacement parts.

#### 16) INSTALLATION DATA

Date of Installation: \_\_\_\_\_ Number of Heaters in System: \_\_\_\_\_

Heater Serial Number: \_\_\_\_\_

Heater Model: **SG** \_\_\_\_\_  
N = Natural Gas  
 L = Propane Gas

#### 17) REPLACEMENT PARTS GUIDE

ITEM#	PART #	DESCRIPTION
1	30333040	Valve VR8205A-2081 @ 10" W.C. - Propane Gas
2	30333050	Valve VR8205A-2123 @ 6" W.C. - Natural Gas
3	30279000	Transformer AT120B1051
4	30632030	Spark Module, Fenwal #35605-950-0150

ITEM#	PART #	DESCRIPTION
17	43908010	Frame Assembly (1 Burner Unit)
18	43908020	Frame Assembly (2 Burner Unit)
19	43908030	Frame Assembly (3 Burner Unit)
20	43908040	Frame Assembly (4 Burner Unit)

5	30295020	Electrode PSE-GF9
6	30314100	Ignition Cable 10"
7	43856029	Burner Assembly Kit (Ignition Unit)
8	43856039	Burner Assembly Kit (2 <sup>nd</sup> , 3 <sup>rd</sup> , and 4 <sup>th</sup> Unit)
9	43862010	Manifold for SG3, SG4
10	43862020	Manifold for SG6, SG8
11	43862030	Manifold for SG10, SG12
12	43862040	Manifold for SG13, SG14, SG15
13	43847010	Reflector for SG3, SG4
14	43847020	Reflector for SG6, SG8
15	43847030	Reflector for SG10, SG12
16	43847040	Reflector for SG13, SG14, SG15

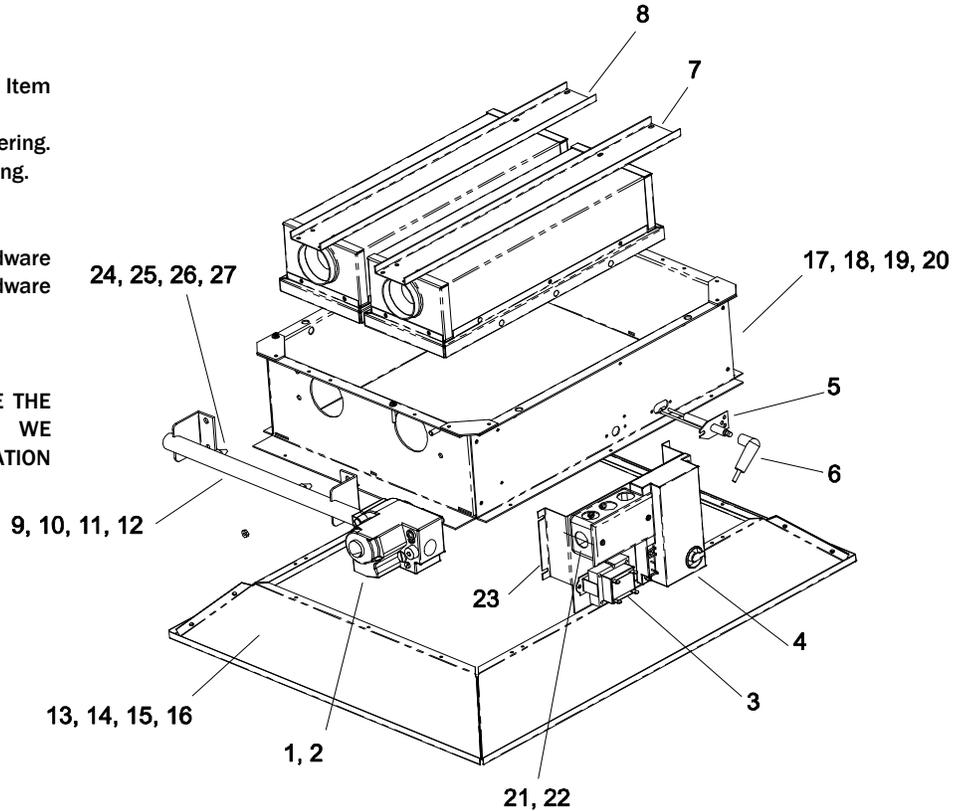
21	03548000	Junction Box, 2 x 4 x 1½
22	03606000	Cover Plate
23	43849000	Ignition Control Bracket
24	43872380	Orifice #38 for SG4, SG8, SG12, SG15 - Natural Gas
25	43872410	Orifice #41 for SG10, SG14 - Natural Gas
26	43872980	Orifice 3/32" for SG3, SG6 - Natural Gas
27	43872520	Orifice #52 for SG3, SG6, SG10, SG13- Propane Gas
28	43219020	Installation and Operation Manual (Not Shown)
29	42052010	Connection Wire Diagram (Not Shown)

**IMPORTANT:**

- Please order by Part Number, not by Item Number.
- Refer to complete Model Number when ordering.
- All replacement parts available when ordering.

Screws, nuts and washers are standard hardware items and can be purchased at any local hardware store.

ALL ILLUSTRATIONS ARE INTENDED TO GIVE THE GENERAL IMPRESSION OF UNITS ONLY. WE RESERVE THE RIGHT TO ALTER ANY SPECIFICATION WITHOUT NOTICE



**LIMITED WARRANTY:** SunStar Heating Products, Inc., the manufacturer, warrants to the original owner of any SunStar infrared gas heater that said heater will be free from defects in material or workmanship under normal use and service. The heater(s) shall be installed, used and maintained strictly in accordance with

the manufacturer's instructions. The manufacturer's sole obligation under this warranty shall be limited to furnishing replacement parts, F.O.B. Charlotte, NC, for 12 months from the date of installation, or 18 months from the date of shipment by the manufacturer, whichever period shall expire first. Labor charges for removal of defective parts and the installation of the replacement parts are not included. This warranty applies only within the USA and Canada.

**WARNING:** Manufacturer's warranty shall not apply: (a) to damage to the heater when used in an atmosphere containing halogenated hydrocarbons or other corrosive chemicals. Some compounds in the air can be ingested into the equipment and can cause an accelerated rate of corrosion of some of the parts of the heating components. The use of such chemical compounds in or near the operating environment of the heater should be avoided where a longer heater life is desirable; (b) to any heater or components which have been repaired or replaced with other than factory parts, modified in any way, misused or damaged, or which have been used contrary to the manufacturer's written instructions. Replacement parts are available through SunStar distributors.

**LIMITATION OF WARRANTY:** THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. WITHOUT LIMITING THE FOREGOING, THE MANUFACTURER EXPRESSLY EXCLUDES ANY AND ALL IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND ANY IMPLIED WARRANTY OF MERCHANTABILITY FOR ITS PRODUCTS.

If any provision of this warranty is found to be void, unenforceable or unconscionable, then the same is hereby severed and the remainder of this warranty is hereby saved and shall remain in force.

**EXCLUSIVE REMEDY:** The sole and exclusive remedy under this warranty is the replacement of the defective parts or heaters as hereinabove specified. THE MANUFACTURER DOES HEREBY EXPRESSLY EXCLUDE ANY AND ALL LIABILITY FOR INCIDENTAL AND CONSEQUENTIAL DAMAGES UNDER THIS OR ANY OTHER WARRANTY. Without intending to limit the aforesaid exclusion, THE MANUFACTURER DOES HEREBY EXCLUDE ANY LIABILITY UNDER THIS OR ANY OTHER WARRANTY FOR INJURIES AND COMMERCIAL LOSSES TO PROPERTY THAT RESULT FROM THE OPERATION, PROPER OR IMPROPER, OF ITS PRODUCTS.

The manufacturer will not be responsible for labor charges incurred for removal or installation of emitters. Any transportation charges involved in the return or repair are excluded.

**ADDITIONAL TERMS:** Manufacturer assumes no liability for delay in performing its obligations under the aforesaid warranty. Manufacturer assumes no liability for failure in performing its obligations there under if failure results directly or indirectly from any cause beyond its control, including but not limited to acts of God, acts of Government, floods, fires, shortages of materials, strikes and other labor difficulties or delays or failures of transportation facilities.

**THIS IS A NON-RESIDENTIAL PRODUCT.** Installation and service shall be by a Licensed Contractor and in accordance with National and Local Codes.

When presenting warranty claims, proof of date of purchase must be submitted.

No Representative is authorized to assume for the manufacturer any liability except as set forth above.

In case of claim under this warranty, contact:

**SunStar Heating Products, Inc.**  
Post Office Box 36271  
306 West Tremont Avenue (28203-4946)  
Charlotte, NC 28236-6271  
(704) 372-3486